

## **Terms and Conditions for Atlanta CBT, LLC**

Atlanta CBT, LLC

834 Inman Village Parkway, Suite 220

Atlanta, Georgia 30307

404-710-6605

Welcome to Atlanta CBT, LLC. Terms and Conditions outline the services provided and the expectations for both clients and therapists.

Atlanta CBT is a private mental health practice. By engaging in therapy with us, you agree to the terms provided and discussed during the informed consent process, consistent with standard ethical practices in mental healthcare. This form is provided to people who engage in the intake process and is available upon request.

**Purpose:** This number is used for scheduling and other uses related to running a business of a private mental health practice

**Message and Data Rates May Apply:** By participating, you consent to receive recurring automated text messages from Atlanta CBT. Standard message and data rates may apply, as determined by your mobile carrier. For more information, please contact your mobile service provider. You can opt out at any time by replying STOP.

**Message Frequency Disclosure:** By opting in, you agree to receive personalized text messages from Atlanta CBT. No messages are automatic. Message frequency may vary depending on your interactions with our services. For questions or concerns, please contact Atlanta CBT at 404-710-6605. You can opt out at any time by replying STOP to any message.

**Opt-out information:** At any time, you can opt-out by replying STOP to any message.

**Customer care contact information:** You may call 404-710-6605 to receive any assistance regarding messaging services. This number is not monitored for mental health emergencies.

**Emergency Situations:** This number is not monitored for emergencies. Please contact 911 or other relevant emergency services in case of an emergency

Linked is our [Privacy Policy](#).

## **Complaints and Grievances**

- **Procedure:** Atlanta CBT and your provider are highly invested in balancing impeccable customer service and clinical care. We request your direct feedback. If, at any time you have concerns or complaints about clinical care or customer service issues (rates,

scheduling), **please communicate directly with Atlanta CBT (404-710-6605) and your provider as these may most often be resolved in mutually satisfactory ways via a conversation.** If you feel your Provider has engaged in improper or unethical behavior, you can talk to them, or you may contact the licensing board that issued your Provider's license, your insurance company (if applicable), or the US Department of Health and Human Services.

### **Amendments**

- **Changes:** We may update these Terms and Conditions from time to time. Clients will be notified of significant changes.

### **Governing Law**

- **Jurisdiction:** These Terms and Conditions are governed by the laws of Georgia.

This Terms and Conditions has been updated on September 17, 2024